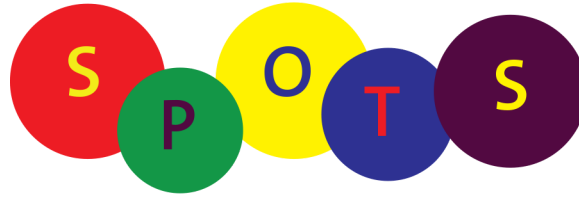


Suggs Pediatric Outpatient Therapy Services



Occupational and Physical Therapy

SPOTS COVID-19 Procedures (Updated June 23, 2020)

To Our Wonderful Families,

We hope this letter finds you and your family in good health. Our community has been through a lot over the past few months. While many things have changed, one thing has remained the same-our commitment to your safety. We will continue to offer telehealth sessions to minimize in person interactions and are looking forward to resuming some in person treatment sessions with the following precautions:

- Patients will be picked up from their car.
- Temperatures will be taken before patient enters the clinic- Patient must have a temperature below 99.6 degrees to be treated in person.
- Patients who have a fever of 99.6 degrees or higher will have the option to conduct their session via telehealth.
- Parents must answer the screening questions- all answers need to be “no” to be treated in person.
- Patients will be treated in one of our separate gyms/room, including our currently closed waiting rooms. One exception is our largest gym, which will be divided in half down the middle with 2 separate areas with 1 treatment session occurring on each side. Social distancing of more than 6 feet will be utilized at all times.
- Social distancing between therapists will be observed at all times.
- Patients and therapists will wash their hands thoroughly at the beginning and end of each treatment session.
- Hand sanitizer and/or hand washing will be utilized at times during the treatment session.
- All therapists will wear a mask during treatment sessions. Patients will be encouraged to wear a mask, but are not required to wear one if they are under the age of 10 years or wearing a mask poses a greater mental or physical health, safety or security risk.
- Patients will be delivered back to their car. A very brief parent report will be given outside of the car-waiting rooms will be closed.
- The therapist will sanitize all surfaces/materials contacted during the session between sessions.

We look forward to seeing you again and are happy to answer any questions you may have about the steps we are taking to keep you and your family safe in our practice. Feel free to call the office at 972-404-1718 with any questions or comments.

Thank you for being our patient. We value your trust and loyalty and look forward to welcoming back our patients and families.

Thank you,

SPOTS Staff